

WELLINGTON COLLEGE CHINA 惠灵顿(中国)

Uniform Guide

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Online Shop Purchase Guide

	select languag	e purchase guide 中文版 English
- 10	Online School Uniform Shop	
	Please enter your password	
	Login	1
	No account ? Register Recommended use 360browser or Chrome to browse	Ver heren





中文版 English





I.Please use your email address or mobile phone number

> You just need one account to purchase uniform for all your children in different campuses or different grade. What you need to do is add their information after login.

Please do remember to change the year group of your child for the new academic year 2020-2021, to ensure that the correct uniform is displayed for pre-order.

5.Click the "Register" button





This page means that you have successfully registered and you can start purchasing uniforms for your child.

Registered Success

Please add student's information first, then buy the school uniform for him.

B My account	Increase St	tudent Information	0		
Pupil details Receiving address	School	Wellington College International Hangzhou			
+ Add a pupil	Name	Please enter the pupil name			
	Year	Year 1	•		
	Gender	Male Female			
	Age	Please enter the pupil age			
	Height	Please enter the pupil height	CM		
	Weight	Please enter the pupil weight	KG		
	Weight	Please enter the pupil weight	KG		



Please fill in the form with correct information and click "add".

Please note:

- 1. Please choose the right campus
- 2. The height unit of the child is "CM"
- 3. The weight unit is "KG".

4. Please select the correct grade, and the matching clothes of different grades are also different. If the corresponding grade is selected, the system will automatically recommend the basic configuration of school uniforms for children in the grade.

A My account



A My account

Pupil details	Receiving address	Change password	
+ Add goods	receipt information		If you need to re-enter the mailing address, you can click the "Delete" icon to delete the information and add it again
Receiving ad	dress		If you entered the address incorrectly, you can click the pencil icon to modify
Name	123		
Phone	12345678		
Province	浙江省		Add your mailing address information and the package you ordered will be delivered within the time you requested.
City	杭州市		It will be delivered within 2 working days after delivery.
District	萧山区		
Details	11111111		

	Pre-order	Choose products	🛱 Cart	My order	Orde	ər paym	ent	
🖞 Pre-order	Guide					Pupil	1111	
	Huili School	l Hangzhou						
님	Pre-order 202 Pre-order date take another 2	0-2021 school uniforms es: 2020-07-01 — 2020-07-31 2 days from date selected)	Delivery time: 2	020-08-01 to 2020-0	08-08 (Please not	e that d	elivery w	лШ
	Huili School	l Hangzhou						
卢	Pre-order 202 Pre-order date	0-2021 school uniforms es: 2020-07-01 — 2020-07-31	Delivery time: 2	020-08-09 to 2020-0)8-15 (Please not	e that d	elivery w	rill

Please double-check that the student's corresponding school is correct, and click the school name to enter the pre-sale product selection stage.

If the school name is incorrect, please go back to student information and make change accordingly.

Note:

1. There are 2 delivery time options for pre-sales, please pay attention to the choice of delivery time;

2.The express cost will be free if the total amount of the uniform is more than 2000RMB, otherwise 8 RMB will be charged.



The recommended quantity will be set in advance. You can choose the size and put them into the cart. If you want different uniform size for same type, you can select and add them to the cart separately.

Pre-order O	Choose products	art 🗐	My order		
🗇 Cart				Pupil	BOY-YEAR13
Product Information		Size	Quantity	Unit pric	ce
PE shirt		100	- 2 +	95.00	Ø
	Reminde Please be reminded to pure	er chase "core" ur out Thanks	∉ 190. niform	00	Proceed to checko
	I know]	Aff the vie tim co	ter the ur e shoppir ew the sh ne, it will re uniforn rchased	hiform is added ng cart, click to hopping cart. At remind you all ms need to be You can return
			the	e previou	is page to see i
	items that are alrea	ady added to	the ad yo all ch	e core un ded to th u have a of them, eckout".	iforms have be le shopping car Iready purchas click " Proceed
orm order	items that are alreat cart will be shown	ady added to	the ad yo all ch	e core un ded to th u have a of them, eckout".	iforms have be le shopping car lready purchas click " Proceed Size Guide
Female short sleeve shirt Price ¥ 115.00	items that are alrea cart will be shown Female long sle Price ¥ 125.00	ady added to eve shirt	the ad yo all ch	e core un ded to th u have a of them, eckout". e e	iforms have be le shopping car lready purchas click " Proceed Size Guide
Female short sleeve shirt Price ¥ 115.00	items that are alread cart will be shown Female long sle Price ¥ 125.00 Quantity: - 2 + Size	ady added to reve shirt	the ad yo all ch Ti Pr Quantity: -	e core un ded to th u have a of them, eckout". e e ice ¥65.00 1 + Size	iforms have be le shopping car lready purchas click " Proceed Size Guide
orm order Female short sleeve shirt Price ¥ 115.00 Jantity: - 2 + Size Choose Size V-neck wool jumper	items that are alrea cart will be shown Female long sle Price ¥ 125.00 Quantity: - 2 + Size	ady added to eve shirt	the ad yo all ch Ti Pr Quantity: -	e core un ded to th u have a of them, eckout". e ice ¥65.00 1 + Size	iforms have be le shopping car lready purchas click " Proceed Size Guide
orm order Female short sleeve shirt Price ¥ 115.00 Jantity: - 2 + Size V-neck wool jumper V-neck wool jumper V Price ¥ 320.00 V V	items that are alrea cart will be shown Female long sle Price ¥ 125.00 Quantity: - 2 + Size Wool cardigan Price ¥ 350.00	ady added to neve shirt	the ad yo all ch	e core un ded to th u have a of them, eckout". e e ice ¥ 65.00 1 + Size kirt ice ¥ 130.00	iforms have be le shopping car lready purchas click " Proceed Size Guide
Female short sleeve shirt Price ¥ 115.00 uantity: - 2 + Size V-neck wool jumper Price ¥ 320.00 Uantity: - 1 + Size	items that are alreader cart will be shown Female long sle Price ¥ 125.00 Quantity: - 2 + Size Quantity: - 2 + Size Quantity: - 2 + Size Quantity: - 1 + Size	ady added to eve shirt	the ad yo all ch Ti Pr Quantity: -	e core un ded to th u have a of them, eckout". e e ice ¥65.00 1 + Size kirt ice ¥130.00 2 + Size	iforms have be the shopping car lready purchas click " Proceed Size Guide
Female short sleeve shirt Price ¥ 115.00 uantity: - 2 + Size V-neck wool jumper Price ¥ 320.00 Uantity: - 1 + Size Winter coat	items that are alreader to art will be shown Female long sle Price ¥ 125.00 Quantity: - 2 + Size Quantity: - 2 + Size Quantity: - 2 + Size Quantity: - 1 + Size Quantity: - 1 + Size Baseball cap	ady added to eve shirt	the ad yo all ch Quantity: -	e core un ded to th u have a of them, eckout". e e ice ¥65.00 1 + Size kirt ice ¥130.00 2 + Size ghts	iforms have be be shopping car lready purchas click " Proceed Size Guide Core Choose Size Choose Size Choos
Female short sleeve shirt Price ¥ 115.00 uantity: - 2 + Size V-neck wool jumper Price ¥ 320.00 Uantity: - 1 + Size Winter coat Price ¥ 320.00	items that are alrea cart will be shown Female long sle Price ¥ 125.00 Quantity: - 2 + Size Quantity: - 2 + Size Quantity: - 2 + Size Quantity: - 1 + Size Quantity: - 1 + Size Reseball cap Price ¥ 55.00	ady added to eve shirt Choose Size Choose Size Choose Choose Size Choose C	the ad yo all ch	e core un ded to th u have a of them, eckout". e ice ¥ 65.00 1 + Size kirt ice ¥ 130.00 2 + Size ghts ice ¥ 65.00	iforms have be le shopping car lready purchas click " Proceed Size Guide Choose Size Choose Size Choose Choose Size Choose

Note: When you are back on the "Pre-order" page, items that are already in the cart will be shown. There is no need to add them again.

] Cart		Pupil	tiantian
Product Information	Size	Quantity	Unit price
Female short sleeve shirt	100	- 2 +	115.00 💼
Female long sleeve shirt	110	- 2 +	125.00 💼
Skirt	100	- 2 +	130.00 💼

E My order	Order payment	
		Modify

Product Information	Size	Quantity	Unit price	Total
Male short sleeve shirt	100	6	115.00	690.00
Swim bag	Ĺ	1	50.00	50.00
PE short socks	12-14	э	20.00	20.00

After clicking "proceed to checkout", this interface will pop up. Please check the receiving address & home address carefully. After confirming the home address and product are correct, please click "Submit your order"

	Pre-order	Choose products	🙀 Cart	My order	Order payment	
🗒 Order nu	umber: 20190528	88750				
Receiving add	ress					Modify
Order Informat	tion					
Name : tiantia School : Welli Year group : Y	an ington College Internati Year 1	ional Hangzhou				
Uniform Order						Show order
Select a payme	ent method	Alipay WeChat Pa	y	Т	otal due : ¥ 3020.00	🛱 Pay
		t Alinav		2.	Please confirm the amo	unt
		ποιραγ			3.Click the "Pay	/" button
4	扫——扫付款(テ	ī)				
	3020				Please confirm the	amount
	ዋ እ					
1.0	8 H				7	
63		265 I		••		
FB	g a s a a					
	W.C				If you choose to p	av by Alipay, please
		SPC		1	take your mobile p Alinay APP and so	whone to open the
-	□ 打开手机支 □ 打开手机支 □ 打开手机支	2付宝 续付款		,		
	14 14/100	Please open t	e use your mot he alipay APP	oile phone, and scan the		
首次	使用请下载手机	11支付宝				

=



After your payment is successful, the page will automatically return to the uniform shop.



After the page returns to the merchant page, "Payment Successful" will be displayed. You can click "Check my order" and click "Pre-sale Order" to view the order details.

	Pre-order	Choose products	🛱 Cart	My order	Order payment	
🗄 Order nu	imber: 20190528	88750				
Receiving addr	ess					Modify
Order Informat	ion					
Name : tiantia School : Welli Year group : Y	n ngton College Internati ⁄ear 1	onal Hangzhou				
Uniform Order						Show order
Select a payme	ent method	Alipay WeChat Pa	У	Tot	tal due : ¥ 3020.00	📋 Pay
				_		
		1.Select WeCh	at	2.P	lease confirm the amo	ount
					3.Click the "Pay	" button

Note: Please check your child's information, including name, school and year group.

	Please use your mobile phone, open the Wechat APP and scan the QR code
Payment amount: ¥ 3015.00 Please use WeChat to scan the QR code for paym	If you choose WeChat payment, please take your mobile phone to open the WeChat APP and scan the QR code.
	Please confirm the correct amount of goods

	ale order Retail order		Pupil tiar	ntian	
All	Incomplete Complete Return & F	Exchange			
Request	number : 323050540804 Order Number : 201	9042352171	Application date : 2019	-04-25 02:58:2	
Hair tie W1810026A Hair tie 1 piece Size: 均码 Price: 5.00		e: 5.00	You can click "view details" to check your order details here.		

Order Number : 2019042352171

Order Information

Processing Ready for pick-up	Delivery details	You can check delivery information the package sent out	n after
Express company:中通快递		deliver_order : 7415234123	deliver_time : 2018-11-15
Logistics information			
Processing Information	Processing Time		
【无锡市】 【无锡东亭二部】(0510-8877	2018-11-15 16 57:04		
【无锡市】 快件离开 【无锡东亭二部】 已发往 【上海】			2018-11-15 17 14:12
【无锡市】 快件已经到达 【无锡中转部】			2018-11-16 01 01:43
【无锡市】 快件离开 【无锡中转部】 已发行	2018-11-16 01 04:29		
【上海市】 快件已经到达 【上海】	2018-11-16 13 25:02		
【上海市】 快件离开 【上海】 已发往 【徐汇中部】			2018-11-16 14 28:55
【上海市】快件已经到达【徐汇中部】			2018-11-16 19: 08:27
【上海市】 【徐汇中部】 的李金彤 (15001	2018-11-17 09: 49:22		

l Order Number: 842990937961

Order Information						
School: Wellington College International Name: tiantian Year group: Year 3			If you have any after-sales questions, please click this button. After applying for after-sales, our customer service will handle it for you within 3-5 working days.			
Processing Ready for pick-up						
Product Information	Size	Quantity	Return & Exchange request			
Female short sleeve shirt	130	1	Return & Exchange request			
Female short sleeve shirt	130	1	Return & Exchange request			
Female long sleeve shirt	130	1	Return & Exchange request			

If you have problems with after-sales, please click "Return & Exchange request" after the corresponding product in the order information.



Return & Exchange Information



Note	You can check the status of your
You are cancelling the request. Are you so cancel?	exchange in the "Return and Exchange in the solved, you click "Cancel request".
Cont	Cancel
If the problem you can click "	red, m" Pupil tiantian
Return & Exchange If the problem you can click " All Incomplete Complete Return of	red, m" Pupil tiantian
If the problem you can click All Incomplete Complete Return 4 Request number : 434214533418 Order Number : 84299	red, m" Pupil tiantian inge
If the problem you can click All Incomplete Complete Return 4 Request number : 434214533418 Order Number : 84299 Image: State of the	red, m ⁿ Pupil tiantian inge 31 Application date : 2018-07-07 14:03 130 Price: 115.00

To check the detailed after-sale information

Add a pupil 1 School Hulli School Hangzhou Add a pupil

You can add more than one pupil in "pupil details" if you have more than one child. If they are in different campus of Wellington, you can select it accordingly.

Pupil deta	Is Receiving add	Increase S	Student Information	8		
	pupit					
		School	Hulli School Hangzhou	T		
1		Name	Please select campus Huili School Shanghai			
School	Huili School Hangz		Wellington College International Shangh	nai		
		Year	Wellington College International Hangzhou	1011		
Name	1	Gender	Wellington College Tianjin Huili Nursery Shanghai	100		
Year	Grade 1		Huili Nursery Hangzhou			
		Age	Please enter the pupil age			
Gender	Male	Height	Please enter the pupil height	CM		
Age	1	Weight	Please enter the pupil weight	KG		
Height	1 CM		Add Cancel			
Weight	1 KG					

If you have multiple children in different campuses and different grades. Please add student information, the steps to add student information and purchase goods are the same as above.

General Information

1. What languages does our website support?

The website is in both Chinese and English.

2. Where can you track your order?

You check the status of your order in "My orders" by logging into our online shopping center.

3. Can an order be cancelled?

You can cancel unpaid orders. Once payment is done, cancelling online orders are not acceptable for now.

4. Delivery Method

The items you purchase will be directly delivered to your required address.

5. Payment Methods

The online uniform shop accepts Alipay, WeChat.

After-sale Service

1)We provide Exchange services for items which have quality problems and have not been worn within 30 days from the date of purchase.

(Excluding color difference and mildew caused by improper storage without wearing for a long time).

The exchanged items must meet the following conditions:

1)Please keep the original receipt as the proof for replacement.

2)The original packaging needs to be kept intact; the tag must be present and visible; no stains or damage; it has not been worn or washed; there are no modifications or other issues that would affect resell.

3)We offer Exchange services for comparable items. E.g. a short-sleeve polo shirt can be exchanged with a short-sleeve polo shirt in a different size. However, it cannot be changed to other uniforms.

4)We don't offer replacement services for underclothes such as socks

and swimming suits.

5)Halfrin provides repair services for damage due to normal wear and tear (charges will include labor and materials). Items need to be

sent back to Halfrin. The return time depends on the repairs required. Halfrin doesn't offer return & exchange services to the repaired items.

6) We do not offer Return & Exchange services for special tailored uniforms, unless there is a quality problem.

For more details please visit the school uniform shop.

Special service School uniform shop

1.Try-on service: you can try clothes on before payment to avoid replacements due to wrong sizes.

2.Payment mothed: Halfrin's school uniform shop accepts cash, UnionPay cards, Wechat and Alipay.

3. Tailor services: Halfrin provides tailor-made services for your child, you can take your child to measure the size to the uniform shop.

4.Exchange services: Please take the online shop Exchange policies for your reference.

5.Online shop pickup service: You can place your orders online and pick-up your items at the school uniform shop.

6.Repair services: Halfrin provides repair services for damage due to normal wear and tear (charges will include labor and material) Items need to be sent back to Halfrin. The return time depends on the repairs required. Halfrin doesn't offer return & exchange services to the repaired items.

Special Service Uniform Week Service

1. You can go to school uniform week to try on the uniforms on the spot and buy school uniform. If you have already booked a school uniform online and need to add other uniforms, you can also go to the school uniform week to buy it.

2、 If you have any problem of the ordered package, you can come to uniform week to deal with after-sales.



Wash & care instructions

1. Dry Clean



2. Hand wash



The collar and cuff should not be rubbed too much and high temperature washing will make clothes shrink. After washing, lay clothes out to dry. Please make sure to wash them without colored clothes.



High temperature washing will cause clothes to shrink. Cold water and wool detergent are required. After washing, lay clothes out to dry. These two items are designed only for hand washing and dry cleaning.



Use neutral laundry detergent to wash gently by hand. Please do not twist clothes while washing.



Use a brush with neutral laundry detergent to spot clean stains, repeat until the stains are removed. Do not use hot water, bleach or softener.

Wash & care instructions



Swimwear needs to be soaked for 10 minutes in water below 20 degrees Celsius with a small amount of neutral laundry detergent. You then can rub them gently and rinse. Clothes can be placed in a cool place to dry out. Avoid hot water, detergent, bleach, machine washing or direct sunlight. Do not use a dryer as this may result in material damage and deformation of swimwear.



These items are not suitable for machine washing which may lead to deformation. Try to wash them by hand or spot clean.

3. Machine Wash



Do not use any bleach or detergent with bleaching ingredients. Machine wash at low temperature and dry gently.



These items can be hand or machine washed with cold water.

Note:

Wash white clothes separately from colored clothes.

All dark clothes should not be bleached. Please use neutral laundry detergent. Soaking time is usually about 15 minutes.

Notes for drying clothes: Do not expose clothes to the sun. Place the reversed side in a cool and ventilated place.



WELLINGTON COLLEGE CHINA 惠灵顿(中国)

